



coreassets  
CHILDREN'S SERVICES

Core Assets Children's Services has been commissioned by the Council for Disabled Children to deliver an **Independent Support Service** to families and young people in NE Lincolnshire.

We are working in partnership with Barnardo's, NE Lincolnshire Information and Advice Service, formally PPS, Parent Partnership Service, (providing SEND Information, Advice and Support) and NE Lincolnshire County Council. We are here to provide confidential, impartial and independent information and support to families and young people (aged 0 to 25 years) finding their way through the changes to the Special Educational Needs and Disabilities (SEND) system and the new Education, Health and Care (EHC) assessment and planning process in particular.

**We will be providing information and support in a variety of ways:**

- One to one support from a dedicated Independent Supporter in a place and at a time to suit you
- Telephone Helpline. To speak to someone about getting help from an Independent Supporter you can call **Core Assets directly on 0800 028 8455** between 9am and 9pm Monday to Friday, and 9am to 5pm on Saturdays and Sundays. If for any reason you are unable to speak to someone, please leave a message and we will respond to you as quickly as we can.
- Via **the internet:**

[www.coreassets.com/what-we-do/independent-support-service](http://www.coreassets.com/what-we-do/independent-support-service)

You can also email us at: [ISreferrals@coreassets.com](mailto:ISreferrals@coreassets.com)

**How can an Independent Supporter help ?**

- Act as a named contact person throughout the EHC assessment and planning process
- Focus on the main task of helping you during the transfer of a Statement of SEN or Learning Difficulty Assessment (LDA) to an EHC plan (transfer review)
- Helping you to prepare for meetings
- Support to liaise across a range of local services to help you gather the information required for an EHC plan.

This is a free service and we look forward to hearing from you

Core Assets Children's Services is an independent organisation that has been working with children and families for many years. We are passionate about working together to improve outcomes for children, young people and their families.